# **SOHINI KHATUA**

## UX/UI | Product Designer

A designer passionate about creating better user experiences through meaningful designs and problem solving.

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- www.sohinikhatua.com

### **SKILLS**

#### **RESEARCH**

- Surveys
- User Personas
- Usability Testing
- · Affinity Mapping
- User Interviews
- A/B Testing

#### **DESIGN**

- Sketching
- Wireframing
- High Fidelity Prototyping
- Interface Design
- Component Library
- HTML/CSS

## SOFTWARE/TOOLS

- Figma
- Adobe Suite
- chatGPT
- Google Analytics
- Jira
- Zeplin
- Fullstory
- Useberry

## **EDUCATION**

Master of Public Health University of Alabama at Birmingham 2020

B.S. in Psychology University of Houston 2017

#### **WORK EXPERIENCE**

## **UX/UI Designer**

2022-Current

EverCommerce

- Led research and redesigned the scheduling system that resulted in a 60% boost in user satisfaction, along with significant improvements in engagement and task completion rates
- Designed a dynamic pricing calculator that accelerated quote generation by 25% and increased conversion rates from inquiries to sales by 15%
- Build high-fidelity prototypes, component library, style guide and definitions to ensure consistency across all products
- Create and conduct usability tests among diverse pools of end-users and stakeholders, and effectively communicate findings to substantiate design decisions or proposed changes
- Work closely with stakeholders, product managers, and engineers to collaborate on designs, ensuring business and product needs are met

#### **Software Engineer**

2020-2021

Academy Mortgage

- Contributed to the development of products from specifications definition through successful deployment
- Conducted weekly User/Business testing sessions
- Improved UI responsiveness, implemented style changes, and added different functionalities to business and development applications

#### Software Engineer Intern

2020

Academy Mortgage

- Developed, maintained, and shipped production code primarily using HTML, CSS, JavaScript, React, and SQL
- Participated in daily standups, weekly code reviews, and biweekly sprint planning

#### **Programming Instruction Manager**

2019-2020

Code Ninjas

- Managed a team of six instructors in guiding students toward success
- Closely monitored student advancement through the curriculum, adjusting as needed to prevent setbacks